

Queensland Contract Bridge Club

CODE OF CONDUCT

The QCBC Code of Conduct states the standards of behaviour expected of Members and Visitors to provide an enjoyable and safe environment for all players.

1. Respect the rights, dignity and worth of all Members and visitors.

- Be fair, considerate, polite and courteous.
- Be thoughtful to players who have a disability, ill health or injury.
- Create a welcoming and positive environment for all, including new players, youth and people for whom English is not a first language.

2. Demonstrate a high degree of individual responsibility including in areas of punctuality, personal hygiene and the use of mobile phones. Your words and actions are an example.

3. Adhere to QCBC, QBA & ABF standards, rules, regulations and policies.

- Operate within the Rules of Bridge.
- Act in the interests of all concerned and politely call the Director to your table if you think there has been an irregularity.
- Always treat the Director with respect.

4. Refrain from any form of abuse, harassment or discrimination. QCBC has zero tolerance for sexual, racial, religious, disability and any other form of discrimination.

5. Enable a safe environment for the conduct of Club activities - physical and emotional safety.

- If you detect any safety hazards or risks, please draw them to the attention of the Secretary/manager or, if it is a simple fix, remove the hazard.
- Players who are sick with an infectious illness e.g. COVID, flu, colds are not to attend the Club when they are ill and may be asked to leave.

Breaches of the Code will be addressed by Directors in the first instance. The Director may refer issues to the Club Secretary and Board for action.

Members and visitors can lodge a complaint if they believe the Code of Conduct has been breached. Initially, complaints should be made verbally to the Director or Club Secretary/Manager. Matters that progress to a formal investigation must be lodged in writing and will be reviewed in a timely manner in accordance with principles of natural justice.

See the QCBC Complaints Policy for more detail.

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